

Issue 3 – February 2010

## **WRINGTON VALE MEDICAL PRACTICE DEVELOPMENT NEWSLETTER**

**Have your say....**

**Help us to improve primary and community health  
services in the rural areas of North Somerset**

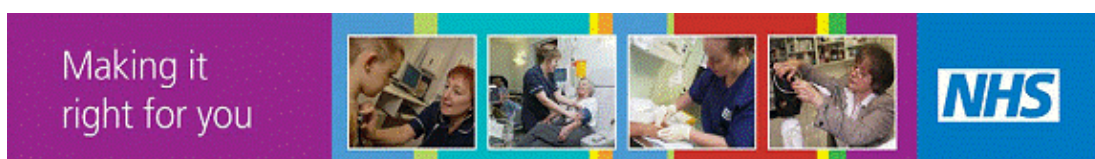
Welcome to the third issue of the Wrington Vale Medical Practice (WVMP) Development Newsletter. Through this series of newsletters we aim to keep you up to date on the progress of the public consultation on the development of the WVMP. In this issue we will provide an update on the progress of the consultation and feed back to you some of the initial findings from the 'Improving Primary Health Services in Rural Areas Focus Group'.

**Less than 2 weeks left of the consultation!**

**DON'T MISS OUT - Make sure your views are heard**

There is less than 2 weeks left of the consultation which ends on 13 March 2010 but there is still time for you to have your say on the future of WVMP. The final cut off date for receiving feedback is **three days after the end of the consultation**. We want the eventual outcome to be a fair reflection of what the community are looking for from their GP practice and are encouraging as many people as possible to contribute their views. Details of the ways in which you can contribute are outlined later within this newsletter.

We have now visited several local community groups including: Blagdon Mother & Toddler Group; Little Stars Mother & Toddler Group (Wrington); Wrington Luncheon Club; Shipham Community; The carer's Involvement Network and Blagdon Luncheon Club. This has provided us with the



opportunity to come out and listen to a wider range of residents that represent a variety of the views of people who would be impacted by the development. The remaining groups we are attending are Jumblies Mother and Toddler group (Churchill) and Wrington Primary School.

### **Consultation Feedback Update**

Over the past month we held a further two Conversation Cafes in Churchill and in Blagdon. We also held an “Improving Primary Health Services in Rural Areas” Focus Group of which we discuss more later.

The second public meeting was held on Thursday the 18th February at the Veterinary Centre Langford.

In response to some very helpful comments and suggestions so far the format was changed to accommodate more question and answer time with the public.

96 members of the public attended and a lively question time resulted in a very informative session. Everyone got the opportunity to pose their questions or make a comment.

The session was recorded and the transcript of the meeting will be included in the consultation feedback that is being passed to the independent consultant for inclusion in the consultation report.

The WVMP pages on our website have continued to receive a number of visitors throughout the month (total of 1132 ‘hits’) and will be updated frequently with the latest information throughout the consultation process.

There have also been two public meetings arranged by Wrington Save our Surgery Group in February and it has been agreed that the minutes from these meetings will be included in the consultation feedback.

## Feedback Received

Method of feedback	No. received
Visits to Wrington Vale Home Web-page	473
Visits to Wrington Vale Reference Documents page	659
Feedback Forms returned	169
Letters received	39
E-mails received	33
Number of e-mails & letters during the pre-consultation phase	142

## Consultation Meetings

	No. of meetings undertaken	No. of people who attended
Open public meeting	2	194
Conversation Cafe	4	121
Focus Group	3	78
Community Group	4	84



## Project Board

Further to last months article on this the final membership of this group is as follows:

Jeanette George - Director of Strategic Development (Chair)  
Penny Hynds - Associate Director of Primary Care Commissioning  
Mary Hutton - Director of Finance & Performance (or representative)  
Becky Pollard - Director of Public Health (or representative)  
Julie Clatworthy - Director of Quality and Service Redesign (or representative)  
David Fife - PEC Representative  
Mary Backhouse - GP, PEC Deputy Chair  
Georgie Biggs - Chair of LINKs (or representative)  
D'Arcy Parkes - CRG Representative  
Brenden Hill- CRG Representative  
Paul Robinson - CRG Representative

## In Attendance

Jane Bryant – Project Manager Representative from Consultation Project Team  
Barbara Hardy – Project Manager for the PCT for the Business Case Review  
Others may be asked to attend to contribute to particular items, such as Linda Shaw, the independent consultant to present the consultation report.

The first meeting of this expanded Project Board met on 18 February 2010.

## Business Case Assurance Process

### 1. Public Consultation Meeting Presentation

A presentation was made to the final public consultation meeting on the 18<sup>th</sup> February 2010 setting out the main issues about the process including why it is needed, who will undertake it and the process itself and how the preferred option will be identified and recommended to the Project Board and then the PCT Board.

## **2. Business Case Review Group**

This group is in the process of being established. It will include, amongst others a number of PCT staff, representatives of the Wrington Vale Practice, and a lay perspective. The Group will be lead by Barbara Hardy and will meet on monthly basis to consider the detail of the business case as it is developed by the Practice.

A lay volunteer to provide a public perspective is needed to complete the group's membership. This person will play a very important role by:

- Attending regular meetings
- Considering the technical detail of the options being evaluated
- Bring a public perspective to the discussion and debate
- Assist in the evaluation process that will lead to a short list of options

We will report in the next Newsletter who this person will be.

## **3. Wrington Vale Development Community Network**

At certain stages through the Business Case Review there will be opportunities to involve a wider range of the community. We are seeking volunteers from all patients to be added to a network list. If you are interested in being included on this list please contact the Consultation team by Sunday 21<sup>st</sup> March. (Contact details on the last page)

This list will be used to inform and invite you to Community Network Events that will focus on taking the long list of options and evaluating them against the service benefit criteria identified from the current public consultation. The outcome of this will be to have a short list of options that can then be worked through in detail.

We will hold a number of Community Network events as appropriate over the next few months. We anticipate these will be held through April and May.

## **4. Next steps**

A framework for the Detailed Business Case is being agreed with the Wrington Vale Medical Practice.

The feedback arising from the public consultation will be considered and concerns and issues are being taken into account in confirming the assurance process.

The Business Case Review Group will meet by the end of March.

### **Improving Primary Health Services in Rural Areas – the major issues you have raised to date**

21 people took part in our Improving Primary Health Services in Rural areas focus group on 26 January 2010 at Blagdon Village Hall. It is important to state that NHS North Somerset is committed to moving services that have previously been delivered in acute hospitals into the community.

We took away a number of issues and ways in which NHS North Somerset can help deliver the right treatment for those attending the focus group. These included:

- Patients want to ensure that accessible high quality GP services should not be put at risk by extended services.
- Patients would like to have services that can be provided in other areas, such as Specialist Nurses and Podiatry, located from the rural GP surgeries if the space allowed.

In addition a number of specific developments and issues were raised which could be delivered by an extended service:

- Mental Health provision would be valued, especially for younger and older people.
- Patients would like the surgery to extend their opening hours so patients can access a GP 5 days a week and Saturdays.
- Physiotherapy, Chiropody Continence and ENT are all valued services that would be good to have closer to home to save travelling to hospital

- There was general support for accessing services from a local GP surgery rather than going to a hospital. It was felt it would be much more convenient for patients if specialists came to the local surgery, especially for those who don't drive.
- Patients would like to see an improvement in the Out of Hours service (in terms of location) for people in rural areas.
- If local GP Practices were to share additional services patients would be willing to travel to another surgery to access these services
- What is the role of technology? It should be seen as part of the solution as well as part of the reason for the practice wanting to move onto one site.
- What percentage of patients who attend GP practices require extended services on a regular basis?
- Specialists are very expensive. If they are coming out to GP practices is that a good use of money or cheaper than going to hospital? This is important given the current financial climate.

It is worth emphasising that there are some services that have been mentioned that will not be provided. The main one is X-Ray however we will be making use of new technologies such as tele-medicine.

### **Where do we go from here?**

We have already mentioned that the consultation ends on 13 March. This is not the end of the public's involvement and as mentioned above there will be community events in April, May and possibly June to consider the detail of the proposals and to share the outcome of the public consultation. Watch the Newsletter for further details as they become available.

It must be pointed out, however, that a General Election may delay this process

## How to have your say and register for the Community Network

You can still have your say by:

- Emailing [consultation@nsomerset-pct.nhs.uk](mailto:consultation@nsomerset-pct.nhs.uk)
- Ringing us directly on 01275 546887 for a feedback form to be sent to you
- Writing to the Wrington Vale Consultation Team, NHS North Somerset, Waverley House, Old Church Road, Clevedon, BS21 6NN
- Completing the Consultation Questionnaire online using our interactive Feedback Form at [www.surveymonkey.com/s/WVMP](http://www.surveymonkey.com/s/WVMP)

You can also access the feedback form, along with a number of other documents relating to this development, on our website at: [www.northsomerset.nhs.uk/WringtonChurchill/ConsInfo](http://www.northsomerset.nhs.uk/WringtonChurchill/ConsInfo) or in hard copy at Wrington and Churchill surgeries.

Your views really count, so please complete the feedback form and send it to us. We want to hear from as wide a range of people as possible.

**IF YOU REQUIRE THIS DOCUMENT IN LARGE PRINT OR IN ANY OTHER  
FORMAT PLEASE RING 01275 546887**