

Issue 4 – March 2010

WRINGTON VALE MEDICAL PRACTICE DEVELOPMENT NEWSLETTER

Have your say....

**Help us to improve primary and community health
services in the rural areas of North Somerset**

Dear Resident,

The formal Public Consultation on the Wrington Vale Medical Practice Development closed on the 13th March.

I would like to take this opportunity to thank all of you who took the time to respond and submitted comments, letters and e-mails as well as the questionnaire that was with the consultation document.

Many of you braved the wind and the snow to attend the consultation events and we really do appreciate these efforts. We are also grateful to the Consultation Reference Group and community groups who have given up their time to be involved and advise us on how to best get as many people along to events as possible during the consultation.

An independent consultant is now putting together all of the information submitted and will be producing a consultation report. It is hoped this work will be completed by the end of May and we will then ensure the report is shared with you and available on our website.

We have received in excess of 500 responses via the feedback forms, emails, letters, and interactive forms on the website. All of this information along with the pre-consultation report and a petition submitted by people from Wrington has been passed over to the consultant.



Although the consultation period has ended this does not mean that public involvement has ceased. As some of you know a Business Case Review Group has been established to look at all of the options in much greater detail and with the added benefit of ideas about other options that have emerged during the consultation period. There will also be two Lay members who will link in to the Consultation Reference Group.

These will be:

- Lottie Enser – Voice’s for Health Member
- Nominated Representative of Local Involvement Network (LINK)

The consultation report will be reviewed by the NHS North Somerset Board. This report will inform the work we will be doing to reassess all the options with Wrington Vale Medical Practice. Within this newsletter you will find details of how you can get involved in this part of the process (including in a Community Network we are organising to inform the Business Case Review) and I would encourage you to register if you can.

The appraisal of the options and the detailed business case will be considered by the Wrington Vale Medical Practice Development Project Board and they will then make a recommendation that will go to NHS North Somerset’s Board in June or July of this year.

We will continue to produce a monthly newsletter and these will be available on the website, at the surgery and by post if requested.

We will also review the consultation process and learn lessons for the future; we have already identified some changes we can make to the timings of meetings that will improve access for certain groups.

NHS North Somerset is committed to working with and listening to the community for which it commissions health services and I hope that you will all continue to share your views with us in order to improve services.

Once again many thanks for all your involvement and efforts.

Yours faithfully,

Jeanette George, Director of Strategic Development

Consultation Feedback Update

The final Public Meeting was held on the 18th February 2010 at Langford Veterinary School, 98 people attended and were given the opportunity to ask questions and share their views on the proposal.

We intended to tape record the meeting, unfortunately due to a technical error this was not possible. Fortunately, we had two note takers present at the meeting, so all of the comments have been recorded and have been submitted as part of the public consultation.

Feedback so far on the meeting has been positive. Some attendees have commented that the open forum process was a more popular format.

The consultation team have now visited several further community groups including: Shipham Community Meeting (25 attendees), Wrington School (11 attendees), and Jumblies Mother & Toddler Group in Langford (20 attendees).

The WVMP pages on our website have continued to receive a number of visitors throughout the month (a total of 1349 'hits' since November 2009) and will continue to be updated frequently with the latest information over the coming months.

Consultation Meetings

	No. of meetings undertaken	No. of people who attended
Open public meetings	2	194
Conversation Cafe	4	121
Focus Group	3	78
Community Group	8	170

Feedback Received

Method of feedback	No. received
Feedback Forms returned	409
Letters received	54
E-mails received	41

Making it
right for you



Website Statistics

	No. of hits received
Visits to Wrington Vale Home Web-page	638
Visits to Wrington Vale Reference Documents page	711

The Consultation Report

The information gathered throughout the consultation period has now been passed over to an independent consultant for inclusion in a consultation report.

A leaflet will be distributed to all of the registered addresses on the practice list detailing the key points of the consultation in late May early June.

The full report will also be available on the website and on request from the consultation team. Hard copies for reference will be available at the surgery but not available to take away.

Future Involvement

NHS North Somerset is committed to ensuring a continued public involvement in the WVMP Development Project and we will also want to feedback on the consultation and update you all on progress. In order to do this we are setting up a Community Network register that will include names of interested parties who wish to be kept informed and involved.

Alongside this, the newsletter will continue to be published monthly and will be available at the surgery. The NHS North Somerset website will also provide updated information.



We are also planning a series of workshops throughout May and June that will look at the detail that is being prepared by the Business Case Review Group. As a registered member of the Community Network you will automatically be informed of these events.

If you would like to be on the Community Network register please complete the tear off slip below or telephone.

I would like to be included on the Community Network Register.

My Name.....

My Address.....

My telephone number.....

My e-mail address.....

I would prefer to be contacted by

Telephone

Mail

E-mail

(Please circle/tick preference)

I understand my contact details will be used solely for the purpose of contact by NHS North Somerset in relation to the Wrington Vale Medical Practice Development

Voices for Health

Would you like to get involved with health services in your area, learn more about the NHS and have a say in the development of services & where they will be located? Why not become an NHS North Somerset 'Voice for Health'?

There is no registration fee and some of the benefits you will receive include:

- A Quarterly 'Voices for Health' newsletter
- Feedback on changes made to services, and commissioning of services, in response to your input
- Invitations to all 'Voices for Health' events and to take part in specific relevant training
- Opportunity to take part in polling and discussion about the services we commission
- Voices For Health registration card

For more information about 'Voices for Health' please visit;

www.northsomerset.nhs.uk/Services/Public_and_Patient_Involvement/Voices_for_health or contact a member of the Voices for Health Team on 01275 546770.

How to Contact US

- Email consultation@nsomerset-pct.nhs.uk
- Ringing us directly on 01275 546707
- Write to the Wrington Vale Consultation Team, NHS North Somerset, Waverley House, Old Church Road, Clevedon, BS21 6NN
- Visit our website at www.northsomerset.nhs.uk/WringtonChurchill

**IF YOU REQUIRE THIS DOCUMENT IN LARGE PRINT OR
IN ANY OTHER FORMAT PLEASE RING 01275 546707**