

Issue 6 – August 2010

## **WRINGTON VALE MEDICAL PRACTICE DEVELOPMENT NEWSLETTER**

**Have your say....**

**Help us to improve primary and community health  
services in the rural areas of North Somerset**

### **The Consultation Report**

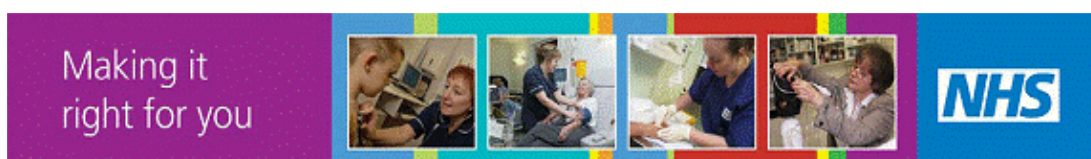
The Report on the Formal Public Consultation on the future delivery of primary care services for the patients of Wrington Vale Medical Practice (11th November 2009 to 13th March 2010) has now been published.

The report, which was written by Independent Reviewer Linda Shaw, is available to download in PDF format on our website at:

[www.northsomerset.nhs.uk/WringtonChurchill](http://www.northsomerset.nhs.uk/WringtonChurchill).

Alternatively, you can request a hard copy of the report from the consultation team by calling 01275 546706.

A leaflet providing a summary of the report was sent to every household for registered patients of the Wrington Vale Medical Practice, including those who live outside of North Somerset. We have heard from a few patients that they did not receive this leaflet – if you did not receive the leaflet we would be happy to send you one if you contact the consultation team on 01275 546706.



The report was presented at the NHS North Somerset Board Meeting in June. The Board agreed that the formal Public Consultation had been completed and met the required national standards for consultation. The Board agreed to consider the Wrington Vale Medical Practice Business Case at its meeting in September.

Jeanette George, Director of Strategic Development, NHS North Somerset, presented the report at the Health Overview and Scrutiny Panel on 8th July 2010, which was open for members of the public to attend. The Panel concluded that the consultation process had been satisfactory and requested that the Panel be kept informed on progress of the project.

### Summary of Community Network Event – 19<sup>th</sup> July 2010

During the public consultation carried out earlier this year it was suggested, and agreed, that once the consultation was complete that it would be helpful to find a way to continue to engage with the local population affected by the planned reconfiguration of the WVMP. This would provide a forum where people could continue to be informed and be able to express their thoughts and views. The Community Network Event was identified as the best way to do this and, via the last few newsletters, we asked people who were interested in being invited to these events to register with the consultation team. We received registrations from around 30 individuals however on the night more people attended than expected.

The event was attended by 43 members of the public. Initial analysis shows that there were around 22 attendees from Wrington, 1 from Langford, 1 from Blagdon, 5 from Sandford, 2 from Shipham and 2 from Burrington. 10 people did not state where they lived.

As this event was the first held following the end of the statutory public consultation, the agenda for the evening covered a number of issues:



- Business Case Assurance to date
- A presentation about the sites being appraised by the practice
- Consideration of the long list of options and which would be on the short list
- Work undertaken by the Practice to date
- Next steps and timescales

### Business Case Assurance to date

The process to develop the business case, and the assurance criteria that will be applied by the PCT Board when they consider it was also explained. A framework of the business case was handed out at the meeting.

### Appraisal of site options

Each of the site options being considered by the practice and the associated issues with each site, including highways, availability, size and location, were discussed. All attendees were encouraged to let the Practice or PCT know of any other sites that should be considered as no site currently being considered is without some issues.

### Option short listing

The long list of options for service delivery was then shared with the group. It was intended that the attendees should weight and score the options, however due to having a larger audience than expected, it was felt that this could not be done effectively. This was compounded by technological difficulties (Unfortunately the projector did not work!) however there was a fruitful and helpful group discussion instead around the long list to short list of options.

The table below presents the outcome of these discussions:

1. Do Nothing: two sites as now	Not supported by attendees
1b. Do minimum: improve both sites to reach statutory compliance	Supported
2. Improve and extend both sites	Supported
3. Sell both and move to on site	Supported
4a. Sell both and move to one site and purchase or lease different site in Wrington	Supported
4b. Sell both and re-provide in both areas in new leased premises	Supported
5. Sell both and re-provide on one site with other as a satellite	Not supported

A key part of the evening was the discussion about, "what kind of service provision the people attending the Community Network Event would like to have provided in Wrington." A flipchart note of the key issues expressed by the attendees at the event was taken:

People at the Community Network Event agreed that they would like

- *Permanent services - with confidence that this would continue*
- *Assurance that services would be NHS*
- *Regular GP and nurse services*
- *Open access surgeries*
- *Staffed by current Doctors and Practice staff*
- *Services in local area meet local needs first, particularly the vulnerable*



- *Services for older people, long-term conditions and a daily dressing service*
- *Access to out of hours services*
- *What we have now and better*

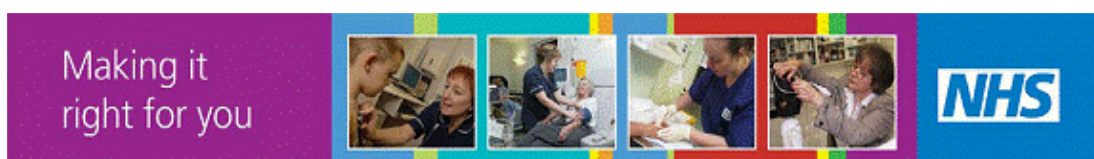
The discussion throughout the evening was plentiful, and in relation to service provision in Wrington, was particularly vocal with many people expressing their views. The attendees were asked to affirm that the flipchart notes accurately represented the discussion.

The next community network event will be arranged to share the final business case with the group – it is anticipated that this will be in October.

The PCT would like to thank all attendees at the Community Network Event for giving up their time to share their views.

We recognise that this was a small group and was not representative of the whole practice population. The views from this event will be fed back to the practice so that they can consider them in the formulation of their business case for the proposed development.

If you would be interested in hearing about the next Community Network Event please register your interest by calling the consultation team on 01275 546706



## Voices for Health

Would you like to get involved with health services in your area, learn more about the NHS and have a say in the development of services & where they will be located? Why not become an NHS North Somerset 'Voice for Health'?

There is no registration fee and some of the benefits you will receive include:

- A Quarterly 'Voices for Health' newsletter
- Feedback on changes made to services, and commissioning of services, in response to your input
- Invitations to all 'Voices for Health' events and to take part in specific
- relevant training
- Opportunity to take part in polling and discussion about the services we commission
- Voices For Health registration card

For more information about 'Voices for Health' please visit;

[www.northsomerset.nhs.uk/Services/Public\\_and\\_Patient\\_Involvement/Voices\\_for\\_health](http://www.northsomerset.nhs.uk/Services/Public_and_Patient_Involvement/Voices_for_health) or contact a member of the Voices for Health Team on 01275 546770.

## How to Contact Us

- Email [consultation@nsomerset-pct.nhs.uk](mailto:consultation@nsomerset-pct.nhs.uk)
- Ringing us directly on 01275 546706
- Write to the Wrington Vale Consultation Team, NHS North Somerset, Waverley House, Old Church Road, Clevedon, BS21 6NN
- Visit our website at [www.northsomerset.nhs.uk/WringtonChurchill](http://www.northsomerset.nhs.uk/WringtonChurchill)

**IF YOU REQUIRE THIS DOCUMENT IN LARGE PRINT OR  
IN ANY OTHER FORMAT PLEASE RING 01275 546706**

