

**PRESS RELEASE**

**13<sup>th</sup> January 2011**

**Clevedon Community Hospital revises visiting hours**

Visiting hours at Clevedon Community Hospital have been revised to provide patients' relatives and friends more flexibility. From February 1<sup>st</sup> 2011 the current visiting hours of 2-3pm and 6-7pm will be changed to 3-5pm and 6.30 – 8pm.

Jan Huckle, Hospital Manager, commented, "Feedback had been received that the current visiting times were restrictive and did not provide enough flexibility for relatives and friends who wish to visit their loved ones who are on the In-Patients Unit."

"Benchmarking with other local community hospitals confirmed that other hospitals offer 2 periods of 2 hour visiting throughout every 24 hour period. Therefore, we have revised the visiting hours to provide visitors with less restrictive hours in which they can come in to see patients. Discussion with relevant clinicians' has taken place and the proposed new times take into account all aspects of rehabilitation needs."

"We hope these new arrangements will help us strike the right balance between involving family and carers, and allowing patients quiet times to help their recovery."

As currently happens in exceptional circumstances and on a case by case basis visiting times will be flexed in order to accommodate specific circumstances;

- End of life
- Engaging with and including visitors who will be primary care givers in rehabilitation schedules.

**-ENDS-**

### **Notes to Editors**

- NHS North Somerset is the local Primary Care Trust for North Somerset. The trust was established in April 2002 to ensure the provision of the highest quality healthcare services to the residents of North Somerset. It was recently assessed as one of the most improved PCTs in England by the Care Quality Commission.

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